



# HSS Hire Group plc

## H1 FY17 Results

# Agenda

**Headlines**

**Steve Ashmore, CEO**

**H1 17 results**

**Paul Qusted, CFO**

**Early views and outlook**

**Steve Ashmore, CEO**

# Headlines

- Operating model changes have impacted Rental revenue growth and cost base in H1
- Management have taken decisive action to improve revenue, profitability and service
  - Improved revenue / earnings trend through Q2
  - On track to deliver annualised cost savings of c. £13m compared to Q1 run rate
  - Enhanced fleet availability; Net Promoter Score has improved to 47 (H1 16: 42)
  - Improved capital efficiency enabling reduction of £4m - £6m in capex year on year
- Group returned to profit (EBITA) in June, July and August
- Revenue back in growth from July, however rental revenue rate of recovery materially slower than targeted
- We now expect H2 Adjusted EBITA profit to be in the range of £8m to £11m

# Financial summary

26 weeks ended 1 July / 27 weeks ended 2 July

£m	2017	2016	Growth (%)
<b>Revenue</b>	<b>160.5</b>	<b>166.2</b>	<b>(3.4%)</b>
Adj. EBITDA <sup>1</sup>	17.1	32.1	(46.7%)
Adj. EBITDA margin	10.6%	19.3%	
<b>Adj. EBITA<sup>2</sup></b>	<b>(7.3)</b>	<b>9.4</b>	
Adj. EBITA margin	(4.5%)	5.7%	
<b>Exceptional costs</b>	<b>12.6</b>	<b>7.1</b>	

- Revenue broadly flat on a comparable 26 week basis after impact of branch closures with improving trend
- Adj. EBITDA impacted by revenue mix, parallel running costs through Q1 and into Q2
- Exceptional costs reflect:
  - Impact of branch closures and associated fixed assets impairment
  - Implementation of cost reduction programme

<sup>1</sup> Earnings stated before interest, tax, depreciation and amortisation ("EBITDA") and before exceptional items

<sup>2</sup> Adjusted EBITDA less depreciation

# Segmental analysis

26 weeks ended 1 July / 27 weeks ended 2 July

£m	2017	2016	Growth
<b>Rental (and related revenue)</b>			
Revenue	119.3	128.7	(7.3%)
Contribution	73.9	86.7	(14.8%)
<i>Contribution margin</i>	61.9%	67.4%	
<b>Services</b>			
Revenue	41.3	37.5	10.1%
Contribution	5.2	5.2	0.0%
<i>Contribution margin</i>	12.6%	13.9%	
Branch and selling costs	(41.3)	(45.5)	
Central costs	(20.7)	(14.2)	
<b>Adj. EBITDA</b>	<b>17.1</b>	<b>32.1</b>	<b>(46.7%)</b>

## Rental

- Revenues impacted by strong comparator period and additional week's trading in H1 16
- Contribution down by 5.5pp driven by 53rd week (1pp), customer and product mix (2.8pp) and parallel running costs (1.7pp)

## Services

- Continued growth in OneCall and training revenues
- Annualisation of large MSP contract and continued investment in teams to support future growth impacting contribution

## Costs

- Branch and selling costs reduced reflecting cost reduction programmes
- New operating model costs included in central costs and against Rental contribution

# Net debt lower year on year

26 weeks ended 1 July / 27 weeks ended 2 July

£m	2017	2016
<b>Adj. EBITDA</b>	<b>17.1</b>	<b>32.1</b>
Exceptional costs (cash)	(2.0)	(6.3)
Working capital	(1.1)	(10.6)
Capex <sup>1</sup>	(18.2)	(29.3)
Net interest paid	(6.9)	(6.4)
Tax paid	(0.2)	(0.1)
<b>Net (increase) decrease in net third party debt</b>	<b>(11.2)</b>	<b>(20.6)</b>
<b>Closing net third party debt</b>	<b>230.6</b>	<b>238.7</b>

## Lower net debt balance reflects:

- Lower adjusted EBITDA
- Equity placing (Dec 2016)
- Improved working capital management
- Capital efficiency and lower investment in non-fleet capex

<sup>1</sup> Gross of finance lease funding

**>£35m headroom in cash and existing facilities**

# Early views

## Since joining the business

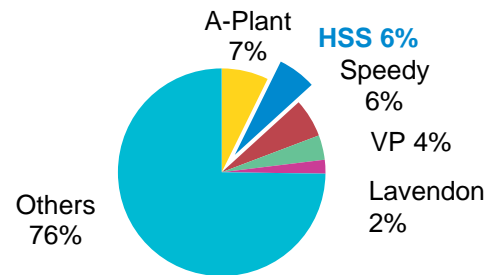
### 1. Established stable of brands with market leading positions in chosen markets

# #2

in the UK tool and equipment rental market by revenue

<sup>1</sup> Company reports, ERA industry reports

2016 market share<sup>1</sup>

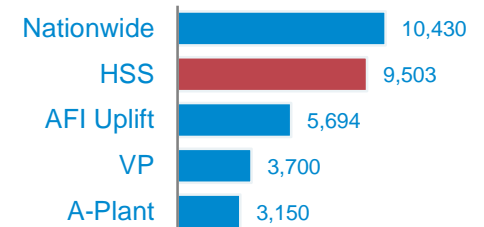


# #2

in the UK powered access market by fleet size

<sup>2</sup> Cranes & Access Top 30 List

Fleet size (# of machines)<sup>2</sup>

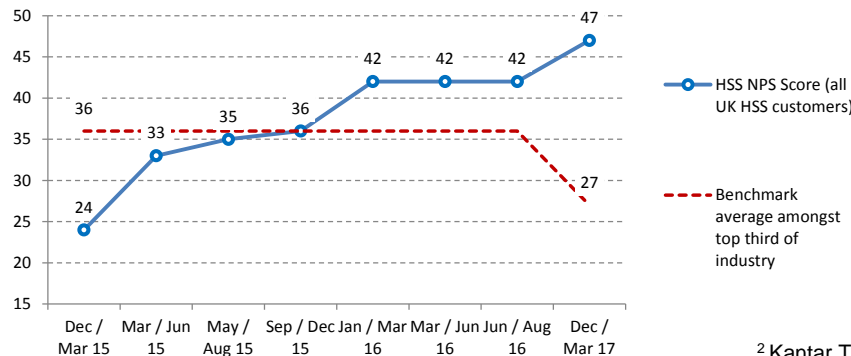


### 2. Great brand strength and leading levels of customer service

Leading NPS score:

# 47<sup>1</sup>

<sup>1</sup> Kantar TNS



<sup>2</sup> Kantar TNS benchmark includes manufacturing, service providers and utilities sectors

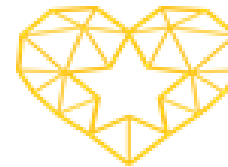
Significantly above the top third of the TNS B2B Benchmark<sup>2</sup> score of **27**

# Early views

## Since joining the business (cont...)

### 3. Committed and knowledgeable colleagues

**512** years' experience across 64 colleagues in Manchester Piccadilly



**UK CUSTOMER EXPERIENCE AWARDS 2016 WINNER**

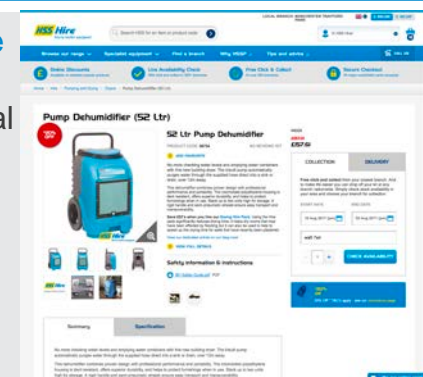
### 4. Forward thinking and innovative business

Centralised engineering and distribution capability



Purpose built hire fleet refurb centre

Fully mobile enabled transactional customer facing website





# Building momentum: 4 clear sets of actions

1

## Revenue momentum building

- Focus on driving rental revenue growth, initiatives starting to deliver
- New sales initiatives in larger markets gaining traction
- Re-focus on Specialist businesses to drive profitable market share growth

2

## Delivering cost savings

- Management expects to achieve top end of annualised target range of £11-13m, against Q1 run rate
- Majority of cost actions implemented by end of Q2. Benefit will flow through H2
- Management remain focused on further cost opportunities

3

## Improving customer experience

- Roll out of centralised engineering and distribution capability now complete
- Enhanced customer proposition, through better availability and fulfilment
- Evidence of utilisation levels driving operational and capital efficiencies

4

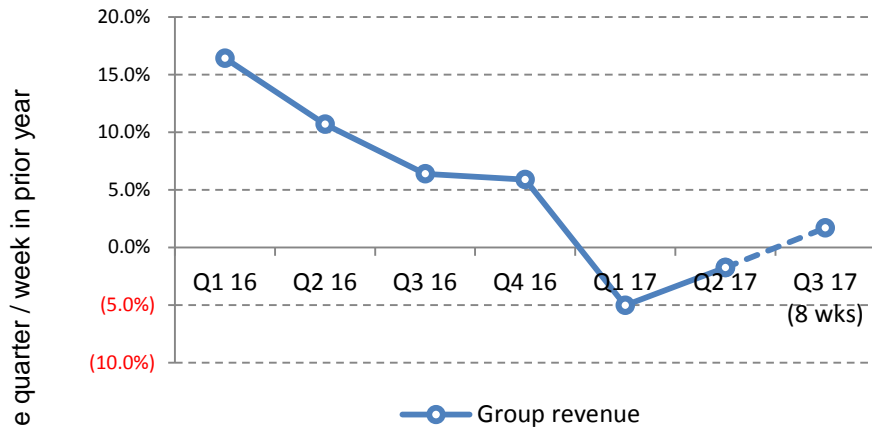
## Enhancing working capital management

- Improved cash collection through implemented process changes
- Strong working capital management through harmonising the terms between customers and suppliers

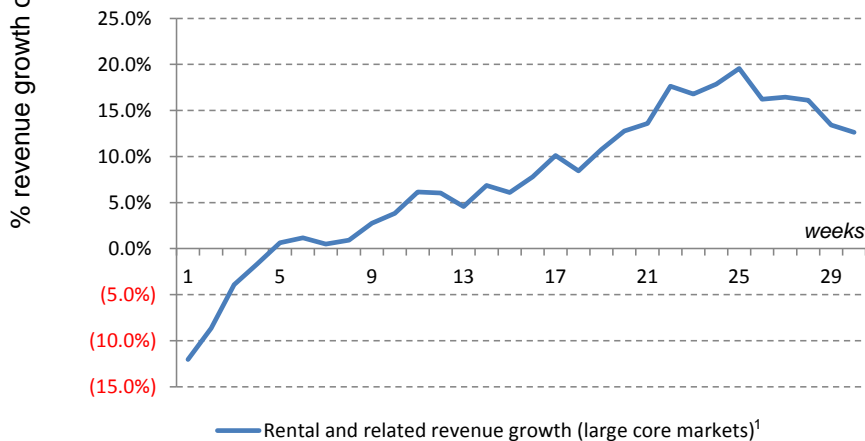
**Targeting growth in Adjusted EBITA through decisive action**

# Building momentum: Revenue trend improving

Group revenue growth



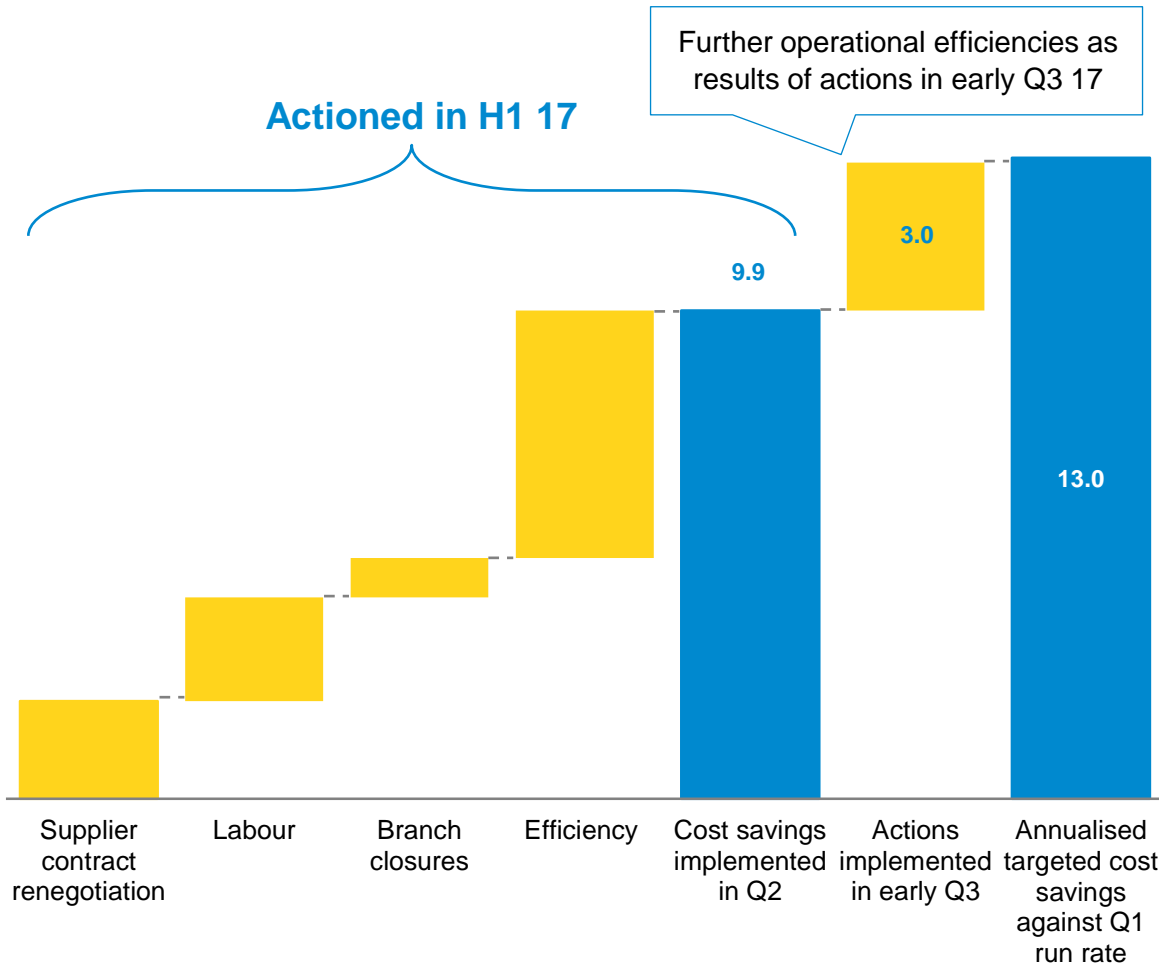
Rental revenue growth in large core markets



- Revenue growth from July
- Focus on large core markets (London and NW) continues to drive rental revenue growth, especially with SMEs
- Re-focus on Specialist businesses to drive market share growth in attractive segments
- Rental revenue momentum building but materially behind target
- Management targeting driving profitable rental revenue in H2

<sup>1</sup> 4-week rolling revenue growth

# Building momentum: Delivering cost savings

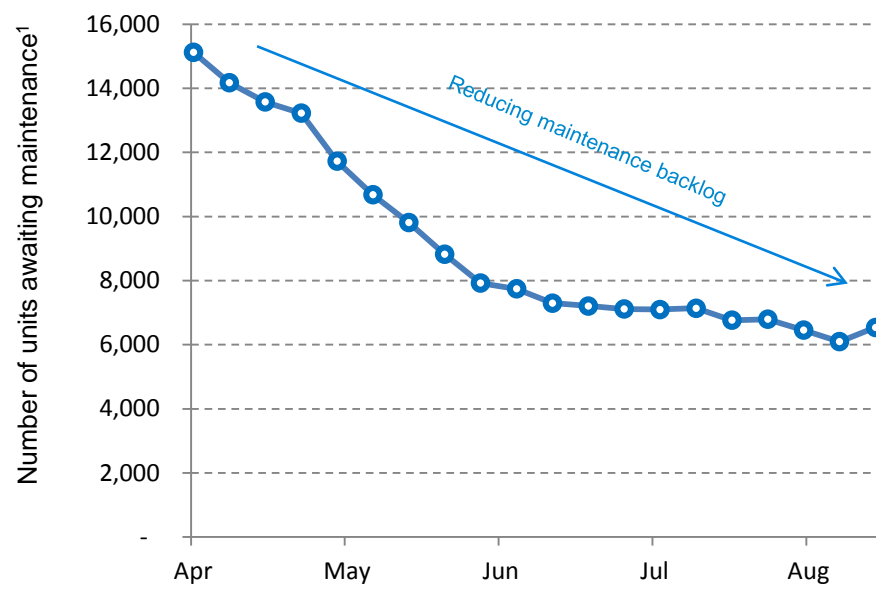


## Costs actions implemented towards end of Q2:

- Efficiency through NDEC: improved productivity and distribution routing
- Closed 13 branches in Q2 17, 68 since Q3 16
- Reduced central headcount by 92
- Renegotiated terms with rehire suppliers
- Benefits will flow through H2

# Building momentum: Improving customer experience

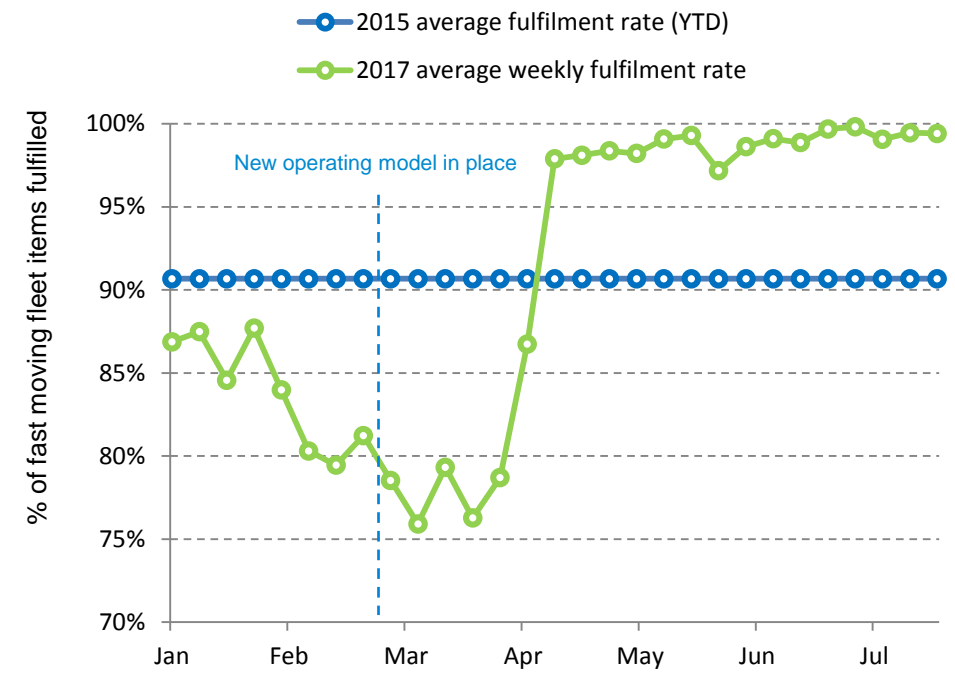
## Improved availability and capital efficiency



- New operating model allows superior maintenance capability, driving availability and realising c.£4-6m capex savings

<sup>1</sup> Tracked across top 500 SKUs in business

## Fulfilment levels consistently above 2015 levels

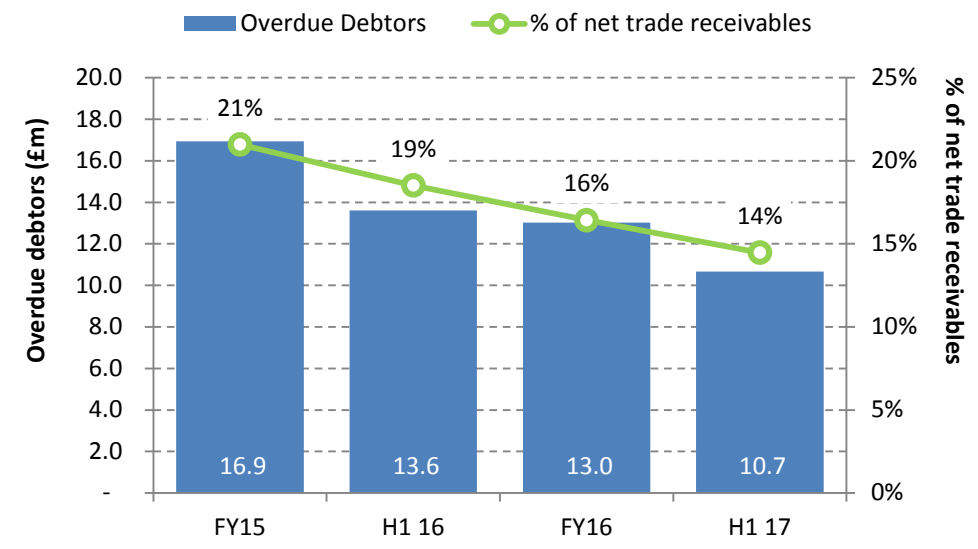


- Higher fulfilment levels driving greater consistency in service and supporting regain of market share

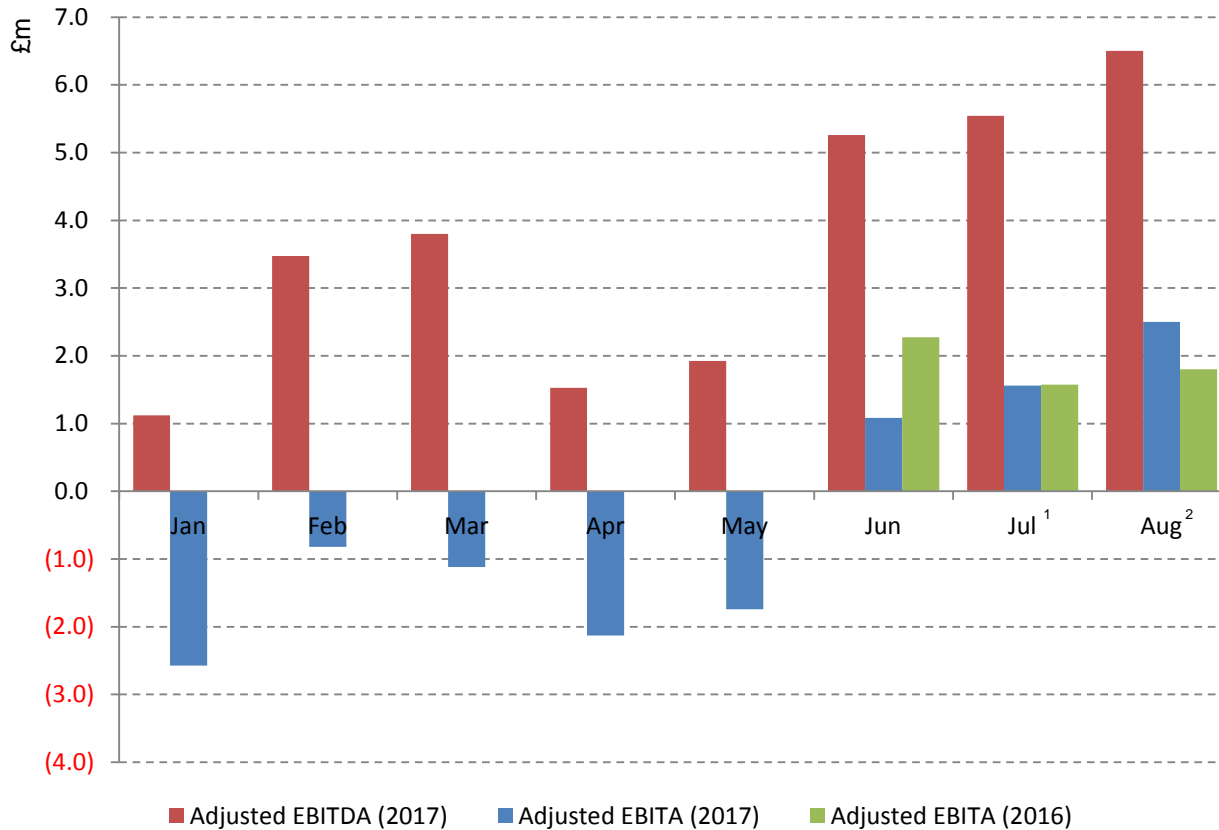
**Improved NPS score of 47**

# Building momentum: Enhanced cash management

- Implemented process changes to improve receivables (e.g. invoicing systems)
  - Debtor days reduced from 94 days (FY15) to 80 days (H1 17)
  - Reduced overdue debtors by 37% since FY15
  - Targeting overdue debts of less than 10%
  
- Harmonising payment terms between customers and suppliers
  
- H1 17 working capital outflow of £1.1m against prior year outflow of £10.6m



# Building momentum: Driving business into profitability

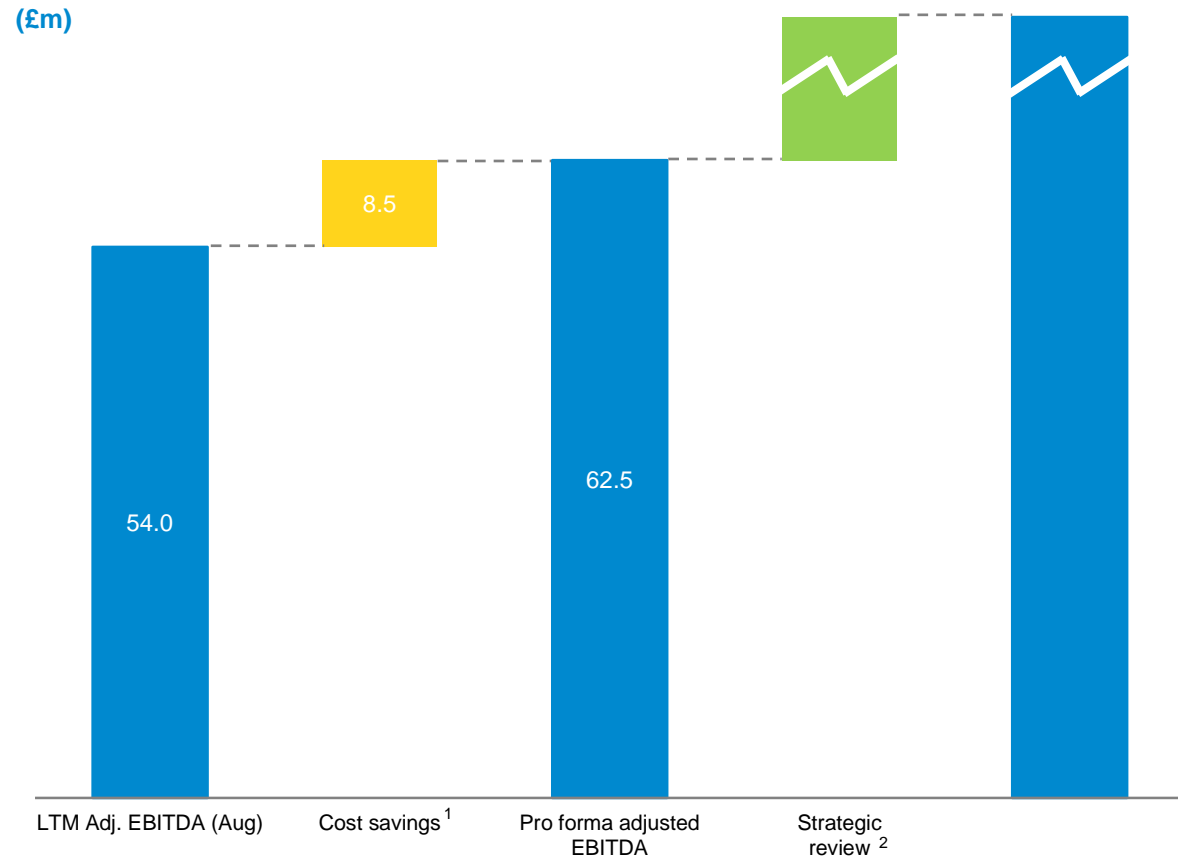


<sup>1</sup> Per management accounts  
<sup>2</sup> Latest management view

- H1 impacted by transition to new operating model
- Significant improvement in Adjusted EBITDA and EBITA since June
- Improvement reflects positive impact of sales initiatives and cost actions
- Continued focus on actions drive profitability through rest of year

# Strategic review to drive sustainable profit growth

- 1 Revenue momentum building
- 2 Delivering cost savings
- 3 Improving customer experience
- 4 Enhancing working capital management



<sup>1</sup> Annualised impact of already announced and executed cost reduction plans (LTM basis)  
<sup>2</sup> From FY17 strategic review

# Strategic review

## Thorough review already underway

- Leadership team currently conducting strategic review to accelerate profitable market share gains and to de-lever the business
- Key areas of focus:
  - Business performance diagnostic: customer, product, branch and market profitability;
  - Defining future target segments offering high growth and profit potential;
  - Developing the most efficient route to market for our target areas; and
  - Delivering the most cost effective business model to drive profitable growth
- Update will be presented to the market in November 2017



# Summary and outlook

- Continued focus to drive Rental revenue and EBITDA growth through sales and cost initiatives
- Net debt reduction remains management focus; No interim dividend declared
- Management expect H2 Adjusted EBITA profit to be in the range of £8m to £11m
- Leadership team will present update on strategic review in November 2017

# Q&A

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# Appendices

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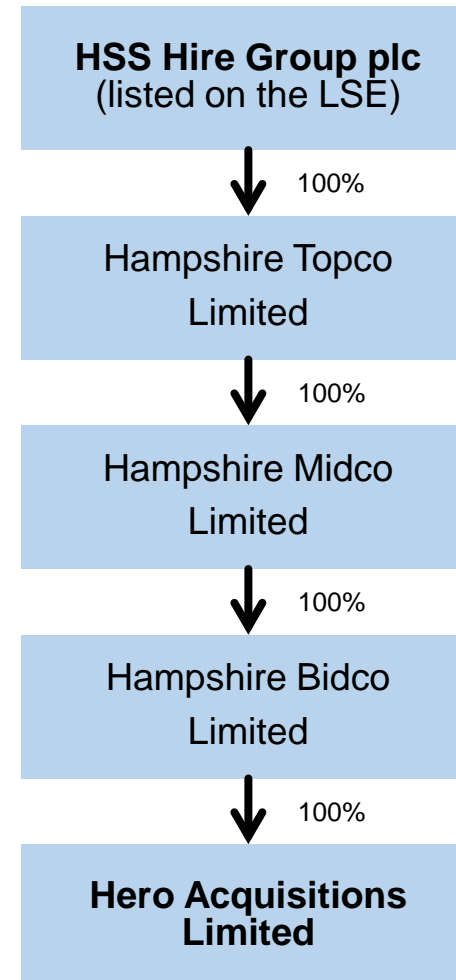
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# Appendix A

## Group structure

- This appendix provides the reader with an overview of the group structure between:
  - HSS Hire Group plc, the new holding company admitted to the London Stock Exchange (LSE) on 9 February 2015, whose **H1 FY17** numbers we report today;
  - Hampshire Topco Limited, the previous top company in the group; and
  - Hero Acquisitions Limited, the consolidated level at which we also report today to meet the reporting obligations attached to our Senior Secured Notes



## Appendix B

# HSS Hire Group plc vs Hero Acquisitions Ltd

- Under the reporting obligations of our Senior Secured Notes issued in February 2014 we report Hero Acquisitions Limited group consolidated accounts on a quarterly basis
- The main differences between the two reporting levels are:
  - IPO and other advisory fees charged above the Hero Acquisitions group;
  - Higher intangibles and higher amortisation costs in the HSS Hire Group plc group, principally related to intangibles relating to the acquisition of the Hero Acquisitions group in 2012;
  - Lower net debt in HSS Hire Group plc group due to the netting down of intercompany debts; and
  - Differences in tax and interest resulting from the above differences

# Appendix C

## Result after tax

*26 weeks ended 1 July / 27 weeks ended 2 July*

£m	2017	2016
Adj. EBITA	(7.3)	9.4
Amortisation	(3.3)	(2.9)
Adjusted finance expense	(6.9)	(7.2)
Exceptionals	(12.6)	(7.1)
<b>Reported LBT</b>	<b>(30.1)</b>	<b>(7.8)</b>
Tax	(0.2)	(0.4)
<b>Reported LAT</b>	<b>(30.3)</b>	<b>(8.3)</b>

# Appendix D

## Balance sheet

<i>As at 1 July / As at 2 July</i>		
£m	2017	2016
Intangible assets	177.3	179.6
Tangible assets	161.9	187.7
Deferred tax asset	0.5	1.3
Net current assets / (liabilities) <sup>1</sup>	31.7	38.0
Other net liabilities	(17.7)	(17.3)
Net debt (ex. accrued interest) <sup>2</sup>	(226.7)	(234.9)
Accrued interest	(3.8)	(3.9)
<b>Net assets</b>	<b>123.2</b>	<b>150.5</b>

<sup>1</sup> Current assets less current liabilities. Current assets / liabilities captured within net debt e.g. the current portion of finance leases are not reflected in working capital

<sup>2</sup> Comprises cash and all debt principal balances, including those which would ordinarily be shown within current assets, current liabilities (excluding accrued interest) or non current liabilities. See appendix F



# Appendix E

## Net debt calculations

*As at 1 July / As at 2 July*

£m	2017	2016
Cash	(7.1)	(2.3)
Bank overdraft	-	1.1
RCF	68.5	67.0
Finance lease obligations	29.3	33.0
Senior Secured Notes <sup>1</sup>	136.0	136.0
<b>Net debt (ex accrued interest)</b>	<b>226.7</b>	<b>234.9</b>
Accrued interest	3.8	3.9
<b>Net debt</b>	<b>230.6</b>	<b>238.7</b>

<sup>1</sup> Shown gross of issue costs