



**Hero Acquisitions Limited**  
(subsidiary of HSS Hire Group plc)

**Q1 FY17 Results**

# Agenda

<b>Headlines</b>	<b>Paul Quested, CFO</b>
<b>Q1 17 results</b>	<b>Paul Quested, CFO</b>
<b>Summary and current trading</b>	<b>Paul Quested, CFO / Tom Shorten, CCO</b>

# Our strategy

## Customer needs

- Availability
- Safety
- Support
- Value



## Our strategy

- Win new, and deepen existing, customer relationships
- Optimise the distribution and branch network
- Continued development and growth of our specialist businesses



## Scalable benefits

- Enhanced customer service proposition
- Operational and capital efficiencies
- Shareholder value

Headlines
Q1 17 results
Strategic progress
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# Headlines

- Q1 performance in line with management expectations
- Underlying revenue flat; continued growth in Services
- Adjusted EBITA impacted by revenue mix and temporary parallel running costs
- Net third party debt reduced year on year, reflecting continued management focus
- Continued progress with evolution of operating model
- Rolling programme of new sales initiatives commenced in core markets

***Foundations laid for sustainable profit growth***

# Financial summary

13 weeks ended 1 Apr / 14 weeks ended 2 Apr

£m	2017	2016	Growth (%)
<b>Revenue</b>	<b>80.2</b>	<b>84.3</b>	<b>(4.9%)</b>
Adj. EBITDA <sup>1</sup>	8.5	17.8	(52.2%)
Adj. EBITDA margin	10.6%	21.1%	
<b>Adj. EBITA<sup>2</sup></b>	<b>(4.4)</b>	<b>5.0</b>	
Adj. EBITA margin	(5.5%)	6.0%	
<b>Non-finance exceptional costs</b>	<b>3.2</b>	<b>2.0</b>	

- Revenue flat on a comparable 13 week basis after impact of branch closures
- Adj. EBITDA impacted by revenue mix and temporary parallel running cost through Q1
- Exceptional costs, principally non-cash, reflecting impact of Q1 branch closures

<sup>1</sup> Earnings stated before interest, tax, depreciation and amortisation ("EBITDA") and before exceptional costs relating to restructuring and acquisitions

<sup>2</sup> Adjusted EBITDA less depreciation

# Segmental analysis

13 weeks ended 1 Apr / 14 weeks ended 2 Apr

£m	2017	2016	Growth
<b>Rental (and related revenue)</b>			
Revenue	60.1	66.9	(10.2%)
Contribution	37.3	45.1	(17.3%)
<i>Contribution margin</i>	62.1%	67.4%	
<b>Services</b>			
Revenue	20.0	17.5	14.3%
Contribution	2.0	2.7	(25.9%)
<i>Contribution margin</i>	10.0%	15.4%	
Branch and selling costs	(20.5)	(22.8)	
Central costs	(10.3)	(7.3)	
<b>Adj. EBITDA</b>	<b>8.5</b>	<b>17.8</b>	<b>(52.2%)</b>

## Rental

- Revenues down against strong comparator period in Q1 16
- Initiatives implemented in March 2017 to reinvigorate rental performance

## Services

- Annualisation of large MSP contract in Q1 17 alongside broader growth in Training and OneCall

## Costs

- Temporary parallel running as operating model changes completed in Q1
- Branch and selling costs reduced reflecting closure / efficiency programmes

# Net third party debt lower year on year

13 weeks ended 1 Apr / 14 weeks ended 2 Apr

£m	2017	2016
<b>Adj. EBITA</b>	<b>(4.4)</b>	<b>5.0</b>
Depreciation	12.9	12.7
Exceptionals	(3.2)	(2.0)
Working capital	5.0	(13.4)
Funds flow from parent post Dec 2016 equity placing	12.5	-
Capex <sup>1</sup> / Acquisitions	(11.8)	(12.7)
Net interest payable	(5.5)	(5.5)
<b>Net (increase) decrease in net third party debt</b>	<b>5.4</b>	<b>(15.9)</b>
<b>Closing net third party debt</b>	<b>226.7</b>	<b>234.0</b>
Net amounts due to group undertakings	239.4	211.2
<b>Closing net debt</b>	<b>466.1</b>	<b>445.2</b>

## Lower net third debt balance reflects:

- Lower adjusted EBITA
- Improved working capital management
- Funds flow from December 2016 equity placing by parent

<sup>1</sup> Gross of finance lease funding

**>£30m headroom in cash and existing facilities**

Headlines

Q1 17 results

Strategic progress

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# Reinvigorating relationships with SMEs

- New sales initiatives launched in large core markets in March 2017
- Re-engaged with over 1,500 SMEs driving over 600 incremental appointments
- Double digit contract growth post initiative launch, especially same day deliveries and collections
- Contributing to growth in rental and related revenue growth in large core markets

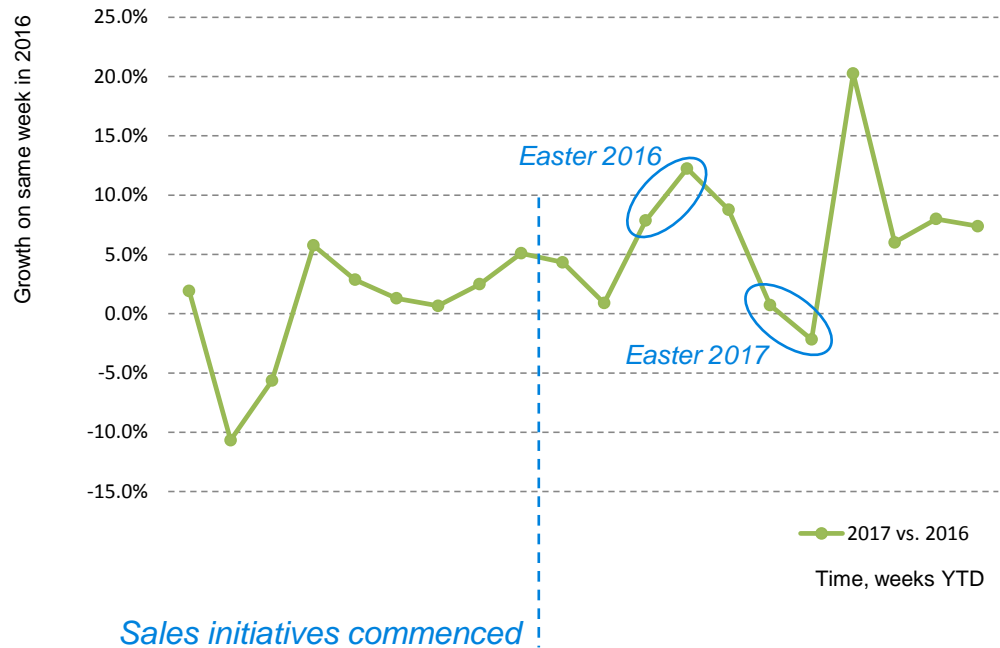


***Activity driving rental and related revenue growth***

# Sales initiatives improving revenue trends in large core markets

- YTD rental and related revenue is positive year on year and growing with an improving trend
- Implementing new customer relationship approach to gain more share of wallet
- Plans underway to roll initiatives out to more core markets across the UK

Rental and related revenues – Core markets



**Industrialising approach for other large markets**

# Transformational change completed in Q1 17

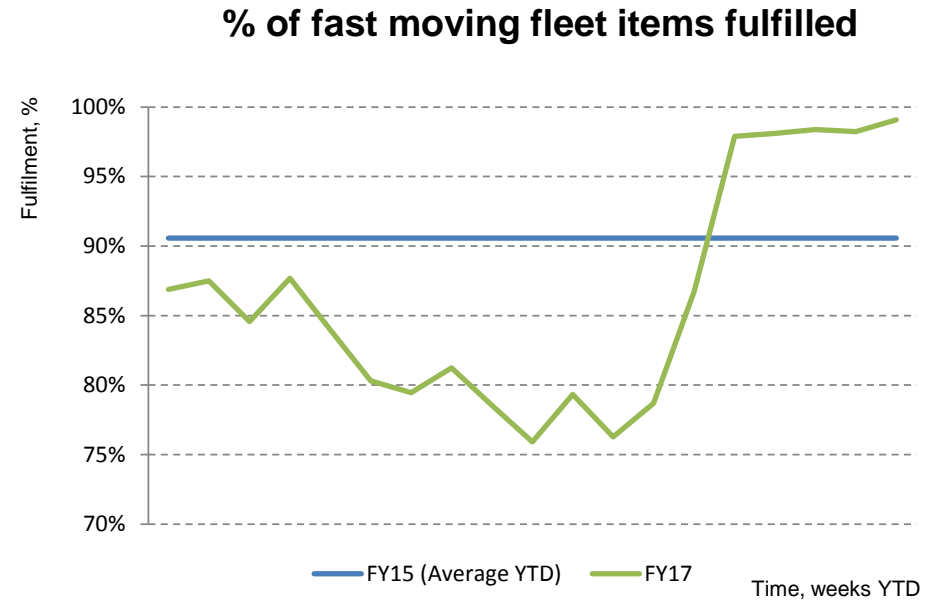
- **During Q1 17:**
  - Central distribution extended to support Scotland
  - 37 branches closed as consequence of network redesign
  - Re-profiling of stock completed across the network
- **Continued focus on improving efficiency:**
  - Removing temporary parallel running costs from network
  - Optimising delivery and collection routes
  - Increasing engineering productivity



*Operating model changes provide foundation for growth*

# Improved fulfilment increasing local availability

- Fulfilment above 2015 levels with greater consistency in service
- NPS increased further to 47, top third of TNS NPS Benchmark
- Increased availability and enhanced customer promise supporting continued growth in same day contracts



**Higher service, improving availability**

# Current trading

- Actively reinvigorating relationships with SMEs; positive signs in contract count growth
- March sales initiatives delivering positive YTD rental revenue growth with an improving trend
- New operating model delivering higher fulfilment rates resulting in improved fleet availability
- Underlying revenue in the first 7 weeks of Q2 marginally ahead of the prior year
- New model delivers further cost reduction opportunities; implementing initiatives to deliver annualised savings of £11 - 13m (against Q1 run rate)
- Profitability will be weighted toward H2 17

# Q&A

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# Appendices

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Safety / Value / Availability / Support

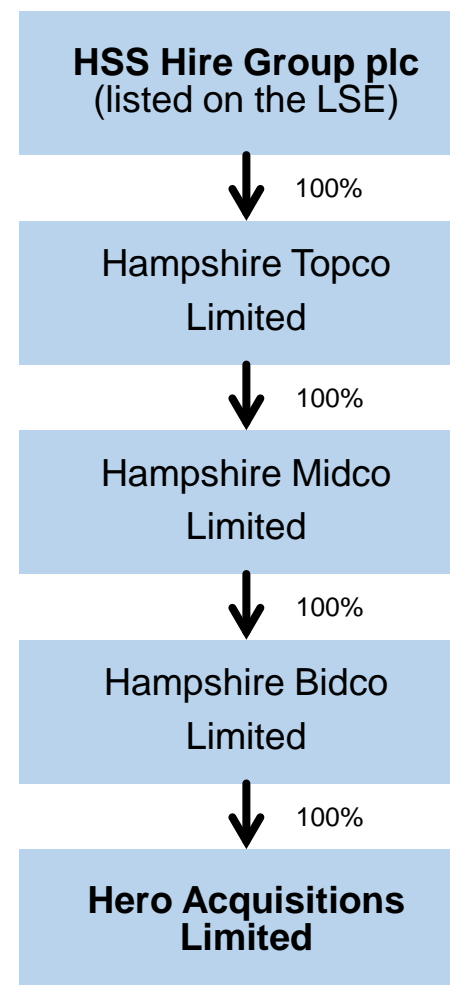




# Appendix A

## Group structure

- This appendix provides the reader with an overview of the group structure between:
  - HSS Hire Group plc, the new holding company admitted to the London Stock Exchange (LSE) on 9 February 2015, whose **Q1 FY17** numbers we also report today;
  - Hampshire Topco Limited, the previous top company in the group; and
  - Hero Acquisitions Limited, the consolidated level at which we report today to meet the reporting obligations attached to our Senior Secured Notes



## Appendix B

# HSS Hire Group plc vs Hero Acquisitions Ltd

- Under the reporting obligations of our Senior Secured Notes issued in February 2014 we report Hero Acquisitions Limited group consolidated accounts on a quarterly basis
- The main differences between the two reporting levels are:
  - IPO and other advisory fees charged above the Hero Acquisitions group;
  - Higher intangibles and higher amortisation costs in the HSS Hire Group plc group, principally related to intangibles relating to the acquisition of the Hero Acquisitions group in 2012;
  - Lower net debt in HSS Hire Group plc group due to the netting down of intercompany debts; and
  - Differences in tax and interest resulting from the above differences

# Appendix C

## Result after tax

13 weeks ended 1 Apr / 14 weeks ended 2 Apr

£m	2017	2016
<b>Adj. EBITA</b>	<b>(4.4)</b>	<b>5.0</b>
Amortisation	(1.0)	(0.8)
Adjusted finance expense	(9.2)	(9.2)
Exceptionals	(3.2)	(2.0)
<b>Reported LBT</b>	<b>(17.9)</b>	<b>(7.0)</b>
Tax	(0.1)	(0.5)
<b>Reported LAT</b>	<b>(18.0)</b>	<b>(7.5)</b>

# Appendix D

## Balance sheet

*As at 1 April / 2 April*

£m	2017	2016
Intangible assets	155.2	154.3
Tangible assets	174.1	180.6
Deferred tax asset	0.7	1.9
Net current assets / (liabilities) <sup>1</sup>	31.7	45.2
Other net liabilities	(11.4)	(9.5)
Net debt (ex. accrued interest) <sup>2</sup>	(464.5)	(443.6)
Accrued interest	(1.6)	(1.6)
<b>Net liabilities</b>	<b>(115.9)</b>	<b>(72.7)</b>

<sup>1</sup> Current assets less current liabilities. Current assets / liabilities captured within net debt e.g. the current portion of finance leases are not reflected in working capital

<sup>2</sup> Comprises cash and all debt principal balances, including those which would ordinarily be shown within current assets, current liabilities (excluding accrued interest) or non current liabilities. See appendix F

# Appendix E

## Net third party debt calculations

As at 1 April / 2 April

£m	2017	2016
Cash	(7.2)	(1.0)
Bank overdraft	-	5.8
RCF	68.5	59.0
Finance lease obligations	27.9	32.6
Senior Secured Notes <sup>1</sup>	136.0	136.0
<b>Net third party debt (ex accrued interest)</b>	<b>225.1</b>	<b>232.4</b>
Accrued interest	1.6	1.6
<b>Net third party debt</b>	<b>226.7</b>	<b>234.0</b>

- Reflects net debt owed to unrelated third parties
- Net third party debt therefore excludes the net amounts due to group undertakings

<sup>1</sup> Shown gross of issue costs

# Appendix F

## Net debt calculations

*As at 1 April / 2 April*

£m	2017	2016
Cash	(7.2)	(1.0)
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